MYLAPS EVENTAPP - CONDITIONS OF USE

General

- MYLAPS launches your EventApp in the stores within 10 business days after receipt of payment and submission through the Event Wizard, if accepted by the Google Play Store and the App Store
- Your EventApp will be available in the App Store and Google Play Store for 12 months
- EventCMS and EventApp are SaaS (Sofware as a Service) based products; Event and Timer are responsible for adding race information and content through the EventCMS
- Event is responsible for making sure its contracted timer passes on timing data to MYLAPS to feed the Live features of the EventApp

Apple Developer Account (white-label EventApp only)

- The event organizer is required to have an active Apple Developer Account subscription, see [here](#)
- Account holder needs to agree to all of Apple's terms & conditions and or any other applicable requirements
- Account holder to invite MYLAPS App Manager (appmanager@mylaps.com) to their account with admin rights and access to developer resources

EventApp Configuration

- Chipcodes must be unique within the event. If your event contains races with double chipcodes, we recommend using our SeriesApp
- App Store screenshots are added automatically when the EventApp is submitted. Additional costs apply for updating these screenshots after submission
- Additional costs apply if EventApp Logo, EventApp Name or Splash Screen need to be updated after we have submitted your EventApp to the App Stores
- For MYLAPS to provide support during race day, the customer is responsible to make sure the event is well prepared in the EventCMS (Race Day Ready check)
- Live timing data is based on times exported from MYLAPS Timing software. All data is unofficial, no rights may be derived
- EventApp is 'powered by MYLAPS' means MYLAPS can add content from MYLAPS or from (nonconflicting) sponsors and /or use the user data for marketing purposes, preferably together with the event

'Powered by MYLAPS'

- MYLAPS has the right to place 1 sponsor tile in your EventApp. This will be non-conflicting to the event sponsors
- MYLAPS has the right to use user data for marketing purposes, preferably in cooperation with the Event
- The MYLAPS logo -or alike- will be placed in light grey at the bottom or the Home screen of the EventApp
- The 'non-Powered by MYLAPS' EventApp does not contain the 3 elements described above. MYLAPS will not use the acquired data

Support

- Tech support available during NL office hours 8:30-17:30 on tel +3123700100 or support.mel@mylaps.com
- White-Label EventApps using LiveTracking will have active remote monitoring during the first 2 hours of the event
- Timers who are using our EventCMS for the first time will be offered an online training
- Extensive documentation on setting up your EventApp is available on our Knowledge Base